

CBA WEBSITE

RECOMMENDED BROWSER SETTINGS

- A. CBA recommends using either <u>Chrome</u> or <u>Firefox</u> browsers and make sure your browsers are up to date. These updates are not always automatic. See below for instructions.
- 1) Checking for latest version in Chrome
 - a. Open the Options menu using the "hamburger" button in the upper right corner.
 - b. Select Help then About Google Chrome

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	Settings			
About Google Chrome	Help			×
Help center Report an issue Alt+Shift+I	Exit			
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c. If your version of Chrome is not current, you be prompted to update.





- 3. Checking for latest version in Firefox
 - a. Select the three bar "hamburger" button in the upper right corner.
 - b. Select Help then About Firefox

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- c. If your version of Firefox is not current, you be prompted to update.
 - About Mozilla Firefox





B. Disable Password Saving (Cache)

- 1. Chrome
 - a. Open the Menu (hamburger button) and select Settings

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b. Select Passwords from the Autofill section

>7	Passwords	
3	Payment methods	
,	Addresses and more	



- c. Turn OFF both toggles for Saving Passwords and Auto Sign In.
 - i. It is best to remove any saved passwords that remain in the browser password cache.
 - ii. Yes, you will need to have some other means for remembering your passwords.
 - iii. We recommend using a password locker app such as LastPass, DashLane or 1Password.

÷	Passwords	?	Q Search passwo	ords
Offe	to save passwords			
Auto Auto conf	Sign-in matically sign in to websites using stored credentials. If disabled, y rmation every time before signing in to a website.	ou will b	e asked for	
View	and manage saved passwords in your Google Account			
Save	d Passwords			
	Saved passwords will appear here			
Neve	er Saved			
	Sites which never save passwords will appear here			



- d. If you continue to experience difficulty with any website it is recommended to occasionally clear the browser cache.
 - i. Go to Settings > Advanced > Privacy and Security
 - *ii.* At the bottom should be *Clear Browsing Data*



- iii. Select the *Advanced* tab and check all the check boxes.
- iv. Click the Clear Data button (this usually takes about 1-4 seconds).

Clear brows	sing data				
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			Cancel	Clear data	

e. When complete close and reopen your Chrome browser and try your website functions again.



Disable Password Saving (Cache) - continued

- 2. Firefox
 - a. Open the Menu (hamburger button) and select Options

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- b. Go to Privacy & Security
 - i. Uncheck "Save Logins & Passwords"

		D Find in Options
🔅 General		
Home	Logins & Passwords	
C Search	Ask to save logins and passwo <u>r</u> ds for websites	E <u>x</u> ceptions
		Saved <u>L</u> ogins
Privacy & Security	Use a master password	Change <u>M</u> aster Password
-		

- c. Go to History
 - i. Click the Clear History button

History			
Firefox <u>w</u> ill	Never remember history	-	
Firefox will u remember a	ise the same settings as private ny history as you browse the We	browsing, and will not leb.	Clear Hi <u>s</u> tory

d. Close and reopen your Firefox browser and try your website functions again.



NOTE: in some cases, if you are within a corporate network, these settings may not be available to you. Please see your company IT professional for any questions regarding access to these settings.